

WELCOME TO CANNOCK GATES

Our craftsmen turn out superior, handmade wrought iron style and solid wooden gates to grace homes throughout the UK. Cannock Gates is proud to be the largest manufacturer of gates in Britain with quality, value and service to our customers as our main priorities.



Our entire range is fabricated on site by skilled artisans using quality materials and traditional manufacturing methods. Cannock Gates products are built to last: in these pages you'll find a wide range of styles and sizes to complement every setting, all with one thing in common - Quality!

Customers are welcome to call at our factory premises, where we have a showroom displaying our gates. Open from 9am to 4:30pm Monday - Thursday, 9am to 3:30pm Friday.







THE ART OF MAKING GATES

As a result of our long-standing expertise, we can also offer a comprehensive advisory service which will provide you with all the help you need on measuring, fixing and fitting gates - or any design or technical issues. We hand-make every gate, so if you can't find the size you want, or you would like us to manufacture a gate to your own design, call us for details of our bespoke service.



















THE ELEGANCE OF WROUGHT IRON STYLE GATES

A beautifully-crafted Cannock wrought iron style gate will create a spectacular entrance to your property, transforming your home and enhancing it's value. Made to last, our 10-year guarantee is your assurance of quality.

Our wrought iron style gates are supplied with a black primed finish as standard, ready to over-coat with a proprietary brand of exterior enamel paint to provide a lasting, rust-resistant finish. Alternatively we are happy to supply your gate with a painted finish meaning it won't require home painting. We can also zinc plate and black powder coat finish or galvanise your product for extra protection.

For enduring strength, grace and gravitas, choose from our beautifully designed, traditionally crafted selection of wrought iron style gates. Form and function triumphantly united.





THE NATURAL BEAUTY OF WOODEN GATES





For character and warmth, there's nothing to beat natural wood, each piece unique. Cannock wooden gates are constructed to the highest standards by time-served craftsmen and carry a 5-year workmanship guarantee.

We use only the best smooth-planed Scandinavian redwood from managed forests, making our gates as resilient as they are beautiful. Traditional "mortise and tenon" joints are used - an age-old method, proven to give lasting strength and durability. Our gates are supplied as natural wood with no finish applied, which allows you to choose your preferred finish or exterior wood paint to protect your gates and achieve the colour that you want. Alternatively, all wooden gates can be finished by ourselves in any of the following water-based finishes.











VALNUT

CONTENTS

Taking delivery of your new gate couldn't be easier! Simply choose your favourite design from our extensive selection and most importantly - take an accurate measurement, following the instructions on page 46.

Don't forget to give some thought to posts and other accessories - including automation options. You'll find everything you need to know in these pages and we will happily offer you any advice over the phone. When you are ready to order, you can call us on 01543 462500 or order online at www.cannockgates.co.uk.

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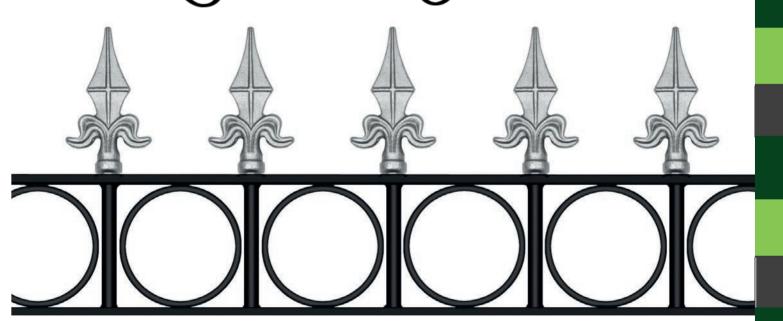








Wrought Iron Style Gates



BUCKINGHAM



Buckingham is a very classic style gate with true wrought iron style at heart. Edging a bit more on the ornate side but still offering durability, it is a firm favourite. Buckingham gates are sure to compliment your property and come with free adjustable hinges and a lockable latch fitting. Your gates will come primed as standard but can be painted or zinc & powder coated at your request to save home painting.

BUCKINGHAM



Garden Gate 3ft High



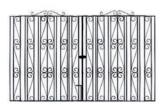
Arch Top Garden Gate 4ft High



Arch Top Side Gate 4ft High



Side Gate 6ft High

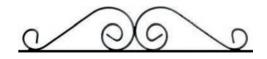


Driveway Gate 3ft High



Estate Gates 6ft High





Clifton is a very popular gate with customers who want something stylish but not overly ornate. It's also highly affordable and versatile - looking superb in a wide variety of settings. Clifton gates come with free adjustable hinges and a lockable latch fitting. Your gates will come primed as standard but can be painted or zinc & powder coated at your request to save home painting.

CLIFTON



Garden Gate 3ft High



Arch Top Garden Gate 4ft High



Side Gate 6ft High



Arch Top Side Gate 5ft7in High



Driveway Gate 3ft High

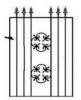


Estate Gates 6ft High

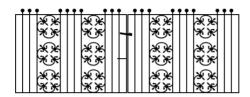


With their elegant ornamental panels and ball top design, the Cromwell are blazently designed to impress yet delicate enough to compliment your entrance. Crafted from heavy-duty steel, they offer longevity, durability whilst maintaining true style. Free adjustable hinges, a lockable latch, a lockable drop bolt are included. Your gates will come primed as standard but can be painted or zinc & powder coated at your request to save home painting.

CROMWELL



Garden Gate 3ft or 4ft High



Driveway Gate 3ft or 4ft High







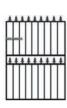


Basket Spear Top Safety Spear Top Ball Top (optional) (standard) (optional) (optional)

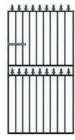


Solidly built, bold and stylish, Hampton gives the impression of unshakable strength and will provide a stunning entranceway to your property. The mitred box section frame gives unbeatable rigidity to these high-grade security gates. Fleur-de-lys finials are standard, or you can choose the safety ball-top fleur or ball finial. Hampton gates come with free adjustable hinges, a lockable heavy-duty sliding latch/bolt fitting. Your gates will come primed as standard but can be painted or zinc & powder coated at your request to save home painting.

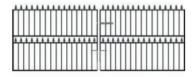
HAMPTON



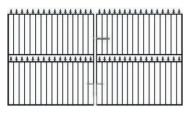
Garden Gate 4ft High



Side Gate 6ft High



Driveway Gate 4ft High



Estate Gates 6ft High



Ball Top (optional)



Spear Top (standard)



Reminiscent of art deco, our stylish Monaco has a distinctive, elegant air about it. Versatile enough to complement a variety of settings, Monaco will provide a dramatic entranceway to your property. Monaco gates come with free adjustable hinges and a lockable latch fitting. Your gates will come primed as standard but can be painted or zinc & powder coated at your request to save home painting.

MONACO



Garden Gate 3ft6in High



Driveway Gates 3ft6in High



Footnotes: Gate heights indicate the height of the gate when hung, including 2" (5cm) ground clearance. This product has matching railings!

MARLBOROUGH



A beautifully simple, yet imposing profile, Marlborough perfectly combines charm with the strength of high-grade steel in a highly versatile design that will complement a wide variety of settings. All Marlborough gates come with free adjustable hinges and a lockable latch fitting. Your gates will come primed as standard but can be painted or zinc & powder coated at your request to save home painting.



Garden Gate 3ft or 4ft High



Side Gate 6ft High



Estate Gates 6ft High



Arch Top Garden Gate 4ft High



Arch Top Side Gate 5ft7in High



MARLBOROUGH



Driveway Gate 3ft or 4ft High

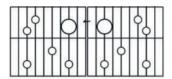


Bi-folding Driveway Gate 3ft High

The wonderfully-designed Picasso, with its hoop inserts and optional finials combines modernism and character with the strength of high-grade gates. Picasso comes with free adjustable hinges and a lockable latch fitting. Your gates will come primed as standard but can be painted or zinc & powder coated at your request to save home painting.



Garden Gate 3ft or 4ft High



Driveway Gate 3ft or 4ft High





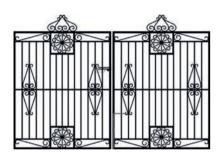
If you'd like your gate to be as ornate as it is useful, you might want to consider Regent, a beautiful combination of vertical lines and scrolls. Regent gates come with free adjustable hinges and a lockable latch fitting. Your gates will come primed as standard but can be painted or zinc & powder coated at your request to save home painting.





den Gate 3ft High Side Gate 6ft High

Arch Top Side Gate 5ft7in High



Estate Gates 6ft High

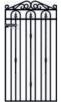


Driveway Gate 3ft High



The superbly-designed Windsor, with its spiral bars, fleur-de-lys finials and top scrolls, combines beauty with the strength of high-grade security gates. Windsor has a mitred box section framework for optimum rigidity. Free adjustable hinges, a lockable heavy-duty sliding latch/bolt fitting and a lockable drop bolt come with this gate. Your gates will come primed as standard but can be painted or zinc & powder coated at your request to save home painting.

WINDSOR



Side Gate 6ft High



Garden Gate 4ft High



Driveway Gate 4ft High



Estate Gates 6ft High



WINCHESTER

A simple yet consistently popular design, Winchester provides a classic entrance to any style of property – versatile and great value for money. Winchester gates come with free adjustable hinges and a lockable latch fitting. Your gates will come primed as standard but can be painted or zinc & powder coated at your request to save home painting.



Garden Gate 3ft High



Arch Top Garden Gate 4ft High



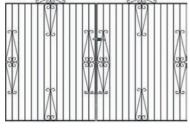
Side Gate 6ft High



Arch Top Side Gate 5ft7in High



Driveway Gate 3ft High



Estate Gates 6ft High



Royal Premier will add a touch of regal splendour to your property. Fabulously ornate and constructed from heavy-duty steel, Royal Premier not only looks good, it has been designed to last. Free adjustable hinges, a lockable heavy-duty sliding latch/bolt fitting and a lockable drop bolt come with this gate. Your gates will come primed as standard but can be painted or zinc & powder coated at your request to save home painting.

ROYAL PREMIER



Garden Gate 4ft High



Side Gate 6ft6in High

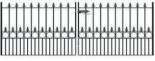


Estate Gates 6ft High



Royal Talisman represents the very best in traditional wrought iron styling, uniting elegance and strength in a handsome, classic design. Crafted using heavy-duty steel to provide a stately, secure entrance to your home, Royal Talisman comes with fleur-de-lys finials as standard, or you can choose the safety ball-top fleur, or ball finial. Free adjustable hinges, a lockable heavy-duty sliding latch/bolt fitting and a lockable drop bolt come with this gate. Your gates will come primed as standard but can be painted or zinc & powder coated at your request to save home painting.

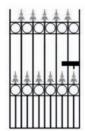
Garden Gate 4ft High



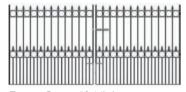
Driveway Gate 4ft High



Arched Estate Gates 6ft High Centre



Side Gate 6ft High



Estate Gates 6ft High





ROYAL TALISMAN



The elegantly arched contour of this imposing gate, topped with fleur-de-lys finials, creates a distinguished profile designed to grace any property. Crafted from heavy-duty steel, Royal Grange will provide many years of service. Free adjustable hinges, a lockable heavy-duty sliding latch/bolt fitting and a free lockable drop bolt come with this gate. Your gates will come primed as standard but can be painted or zinc & powder coated at your request to save home painting.

Side Gate 6ft6in High



Estate Gates 7ft High



ROYAL GRANGE



Majestic and magnificent are words that spring to mind when describing our Royal Monarch gates. The heavy-duty steel framework, bars and decorative scroll panels combine strength and beauty to stunning effect. Free adjustable hinges, a lockable heavy-duty sliding latch/bolt fitting and a lockable drop bolt come with this gate. Your gates will come primed as standard but can be painted or zinc & powder coated at your request to save home painting.



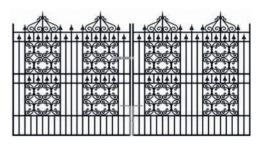
Garden Gate 4ft High



Driveway Gate 4ft High



Side Gate 6ft High



Estate Gates 6ft High

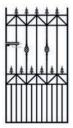
With its attractive spiral bars and decorative baskets, the beauty of Royal Ascot is in the detail. As with all our Royal gates, Royal Ascot is made from heavy-duty steel to provide a secure entrance to your property. Fleur-de-lys finials are standard, or you can choose the safety ball-top fleur, or ball finial. Free adjustable hinges, a lockable heavy-duty sliding latch/bolt fitting and a lockable drop bolt come with this gate. Your gates will come primed as standard but can be painted or zinc & powder coated at your request to

save home painting.

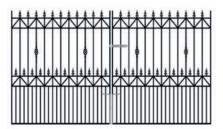
ROYAL ASCOT



Garden Gate 4ft High Driveway Gate 4ft High



Side Gate 6ft High



Estate Gates 6ft High



Timber bates



NORFOLK





CLEAR



LIGHT OAK



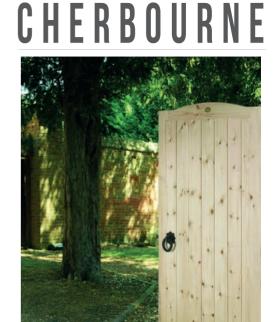
TEAK



ROSEWOOD



WALNUT





Side Gate 6ft High



Estate Gates 6ft High

These are a strong, practical gate in an elegant, classic design. With a strong framework and durable tongue-and-groove construction, its simple rustic elegance looks good in a wide variety of settings. These gates are supplied untreated as standard, for you to apply your preferred finish to achieve the colour you want, or we can supply your gate pre-treated against the damaging effects of the weather – please call for details. Fittings and accessories are available separately.



Side Gate 6ft High

Buxton captures the charm of bygone times; with its vertical tongue-and-groove and decorative top panel set in our heaviest framework, it is evocative of a traditional cottage garden gate. Buxton gates are supplied untreated as standard, for you to apply your preferred finish to achieve the colour you want, or we can supply your gate pretreated against the damaging effects of the weather – please call for details. Fittings and accessories are available separately

BUXTON



Garden Gate 4ft High



Driveway Gates 4ft High



LIGHT OAK









Derbyshire has a timeless, traditional appeal, uniting simple vertical tongue-and-groove with a distinctive, curving top rail, set in a strong framework. Derbyshire gates are supplied untreated as standard, for you to apply your preferred finish to achieve the colour you want, or we can supply your gate pre-treated against the damaging effects of the weather – please call for details. Fittings and accessories are available separately.

DERBYSHIRE



Garden Gate 3ft or 4ft High



Driveway Gates 3ft or 4ft High



R LIGHT OAK









TOWN FIELD GATE/COUNTY FIELD GATE

A superb, traditional five-bar gate, Town is a great favourite with our customers. The robust frame is strengthened by symmetricallyarranged diagonal bars which hold the horizontal rails firmly in place too. A narrow gate can be hung alongside a wide gate, forming a useful separate pedestrian entrance.







LIGHT OAK



TEAK





WALNUT

Based on a classic five-bar design, County's signature look is defined by its striking, curved hanging stile which forms an elegant profile stretching beyond the gate's 4' closing stile. An extended diagonal bar connects the curved stile to its opposite corner on wider models, reinforcing the County's strength and holding the horizontal rails securely in place. A narrow gate can be hung alongside a wide gate, forming a useful separate pedestrian entrance.



Dalby gates, made from sturdy tongue and groove in a strong framework, offer style, quality and tremendous value for money; simple, rustic elegance to suit any number of different settings. Dalby gates are supplied untreated as standard, for you to apply your preferred finish to achieve the colour you want, or we can supply your gate pre-treated against the damaging effects of the weather – please call for details. Fittings and accessories are available separately.

DALBY



Garden Gate 4ft High



Driveway Gates 4ft High



Side Gate 6ft High



Estate Gates 6ft High



LIGHT OAK



ROSEWOOD



WALNUT



DEVON

GOTHIC

DORSET

Following a timeless design, these designs make a secure, practical side gate, suitable for every style of home. Made from sturdy tongue-and-groove, they are classically simple – and in constant demand! They are supplied untreated as standard, for you to apply your preferred finish to achieve the colour you want, or we can supply your gate pre-treated against the damaging effects of the weather – please call for details. Fittings and accessories are available separately.









Side Gate 6ft High



Arched Side Gate 6ft High



Side Gate 6ft6in High



Arched Side Gate 6ft High Garden Gate 4ft High



A fabulous, high-quality courtyard-style gate, Essex offers privacy and security with no compromise on the elegance of its classic design. Made from sturdy tongue-and-groove set in a heavy framework, Essex estate gates are available as high-centre or low-centre, with a complementary flat-topped side gate. Essex gates are supplied untreated as standard, for you to apply your preferred finish to achieve the colour you want, or we can supply your gate pre-treated against the damaging effects of the weather — please call for details. Fittings and accessories are available separately.

ESSEX



Side Gate 6ft High



High Centre Estate Gates 6ft High



Low Centre Estate Gates 6ft High



LIGHT OAK







WALNUT



The Suffolk estate gates, made from diagonally-arranged tongue-and-groove set in our heaviest framework, with an elegant, sweeping top rail, make a practical yet striking design. A superbly stylish addition to any setting. This gate is supplied untreated as standard, for you to apply your preferred finish to achieve the colour you want, or we can supply your gate pre-treated against the damaging effects of the weather – please call for details. Fittings and accessories are available separately.

SUFFOLK





Estate Gates 6ft High











ROSEWOOD

WALNUT



KENT

Kent is a top-quality gate, sturdily made from robust tongue-and-groove, set in a heavy framework. Kent estate gates are available as high-centre or low-centre, with a complementary flat-topped side gate. Kent gates are supplied untreated as standard, for you to apply your preferred finish to achieve the colour you want, or we can supply your gate pre-treated against the damaging effects of the weather – please call for details. Fittings and accessories are available separately.





CLEAR



Low-Centre Estate Gates 6ft High





ROSEWOOD



WALNUT

KENT



High-Centre Estate Gates 6ft High



Side Gate 6ft High



An absolute design classic, Gloucester takes its inspiration from the cottage garden gates of yesteryear – a charming gate for any setting. Made from sturdy tongue-and -groove set in a strong frame, Gloucester gates are supplied untreated as standard, for you to apply your preferred finish to achieve the colour you want, or we can supply your gate pre-treated against the damaging effects of the weather – please call for details. Fittings and accessories are available separately.

GLOUCESTER



Garden Gate 4ft High



Driveway Gates 4ft High









WALNUT



LIGHT OAK





Combination Gates



A stylish combination of tongue-and-groove with zinc plated steel bars, set in our heaviest framework; Bordeaux will provide a stunning entranceway to your property. Bordeaux gates are supplied untreated as standard, for you to apply your preferred finish to achieve the colour you want, or we can supply your gate pre-treated against the damaging effects of the weather – please call for details. Fittings and accessories are available separately.

BORDEUX





Garden Gate 4ft High



Driveway Gates 4ft High



LIGHT OAK







WALNUT

PARQUETRY

These gates will make a stunning entrance to your property, with a sturdy arrangement of tongue-and-groove set in our heaviest framework, topped with a row of majestic zinc plated spears. These gates are supplied untreated as standard, for you to apply your preferred finish to achieve the colour you want, or we can supply your gate pre-treated against the damaging effects of the weather – please call for details. Fittings and accessories are available separately.





Side Gate 6ft6in High



Estate Gates 6ft6in High



LIGHT OAK





ROSEWOOD





Estate Gates 6ft High

SALISBURY, STAFFORDSHIRE & SHREWSBURY

These handsome estate gates form a practical, secure entrance whilst retaining a country house appeal. Made from strong tongue-and-groove set in a heavy framework, with a choice of three attractive steel panels. Gates are supplied untreated as standard, or we can supply your gate pre-treated against the damaging effects of the weather – please call for details. Steel panels have a black powder coat finish that doesn't require painting. Fittings and accessories are available separately.













Garden Gate WIN Driveway Gates 4ft Hiah



IIIXXXXIII

Side Gate 6ft High

4ft Hiah



6ft High









High or Low Centre Estate Gates 6ft High



Side Gate 5ft High





High or Low Centre Estate Gates 6ft High



Side Gate 5ft High

Traditionally-crafted from top-quality Scandinavian redwood, Vertifleur makes an unforgettable impression. Stout tongue-and-groove set in our heaviest framework with attractive zinc plated steel spears, forms a highly effective and secure barrier. Vertifleur gates are supplied untreated as standard, for you to apply your preferred finish to achieve the colour youwant, or we can supply your gate pre-treated against the damaging effects of the weather – please all for details. VERTIFLEUR

Fittings and accessories are available separately.



Garden Gate 4ft High



Driveway Gates 4ft High



Side Gate 6ft High



Estate Gates 6ft High













WALNUT

RAILINGS



Clifton



Picasso



Winchester



Regent



Marlborough



Monaco



Royal Talisman



Royal Range



Royal Monarch

Railings offer a straightforward, elegant solution to enclosing part or all of your property. Available in heights of 18" (46cm), 2' (61cm) and 3' (92cm), the railings come complete with adjustable side feet and can be ordered with intermediate, end and corner posts if required. Royal railings (designed to complement all our Royal gate ranges) and Royal Monarch railings are made from heavy-duty steel. Royal railings come with fleur-de-lys finials as standard, or you can choose the safety ball-top fleur or ball finial. Please state your preference when ordering. All railings are supplied with a black primed finish as standard, or we can supply them with a painted finish. Our railings can be made to bespoke heights and widths.



ACCESSORIES AND ESSENTIALS

At Cannock Gates, we aim to provide everything you need for the successful installation of your gates and railings. We have a great range of latches, locks and hinges to suit all of our ordings and failings. We have a great range of natures, local and fininges to salt all following products. For wooden gates, we offer Scandinavian redwood, pressure treated softwood and Oak posts. It is worth noting that although Oak is an extremely robust timber that has been used in the construction industry for centuries, it requires good weather protection. Oak can be prone to splits but don't worry this is completely normal as the wood dries over time. Blue-stain mould spores are likely to be present on any piece of timber and will be activated by moisture. Also, Oak has a high tannin content which, if not properly sealed, can wash out leaving patchy colour and staining to the surrounding areas - wall, patio, etc.











We also have a range of professional fit Automation Systems and can supply your gates automation ready. For any advice on our automation sets, please call us.

Why choose to automate your gates?

There are three major benefits delivered by automated gates: privacy, security and convenience.

Privacy. They control access to your property and keep out unwanted callers and prying eyes.

Security. A good set of automated gates completes your security perimeter and can be a significant deterrent to burglars especially.

the opportunist burglar.

Convenience. Many properties have gates that are rarely closed because it is just too much trouble to open and close them manually. A set of automated gates with a hand-held remote control makes it easy to actually use your gates and to keep them closed at all times except when access to your home is needed.

We offer a wide range of professional-fit automation systems and optional extras for different applications. Please call and speak to one of our experts who will be able to advise you on which system is best suited to your requirements.



IMPORTANT INFORMATION

Wooden gates

The width measurements shown for wooden gates are for the actual size of the gate, NOT the gap size. You will need to allow for posts (if not already in place), fittings and clearance at the centre (when ordering drive or estate gates)

Please note:

- There are many different ways of installing wooden gates so we recommend you contact our Technical Sales Team for advice.

- Heights quoted are for the actual height of the gate. When hanging, allow 2" (5cm)

for ground clearance.

 - All wooden gates are made from PEFC certified, smooth-planed Scandinavian redwood. Laminated profiles are used for some models.

 All wooden gates are supplied untreated as standard. Gates must be treated with a high quality oil based wood preservative,

or exterior wood paint, before any fittings are attached.

- All wooden garden and side gates are right hanging as viewed from the roadside, except 3' (92cm) high Derbyshire garden gates and Town and County field gates, which can be ordered as right or left hanging.

- Fittings and accessories are sold separately.

- Weights shown in the price list are the approximate weight of the heaviest gate.

- All sizes are nominal.

- Gates should be checked immediately on receipt, to ensure that they are to your specification/satisfaction. Once checked, they should be treated before attaching any fittings or exposing to the elements.

Bespoke Services

If you can't find a gate to suit your requirements from our standard range, call and talk to us about producing a bespoke gate. Whether you would like one of our designs in a non-standard size, or a gate made to your own design, we can usually help. As a general guide, we can make wooden gates up to a maximum of 6'6in high and pairs to a total width of 12' (3.66m). We can make steel gates to a good range of heights and pairs to fit a gap width of 20' (6.10m). Whatever your requirements, just give us a call.

Wrought iron style gates & railings

The width measurements shown for wrought iron style gates/railings are for the gap size between your posts, pillars or walls, NOT the actual size of the gate/railing. Simply measure from the inside of one gate post to the inside of the other gate post. The gate/railing and free adjustable fittings we supply will fit that gap size. If you require steel gate posts, tell us and we will make the necessary allowances for these too. Intermediate, end and corner posts are available for railings

- call our Technical Sales Team for advice.

Please note:

Sizes listed are for actual gate width

- Heights quoted include 2" (5cm) for ground clearance, therefore a gate listed as 6' (1.83m) high will measure 5'10" (1.78m) high when delivered and 6' (1.83m) high when hung.

- For aesthetic reasons our arched side gates are made to a true radius, therefore heights will vary

slightly, according to width size.

- All gates come with free adjustable hinges and a free lockable latch fitting.

- All railings are supplied with adjustable side feet, which give 2.5cm adjustment.

- Wall Fixing Posts and Packer Posts can help solve the problem of a nonstandard opening. Please call

ourTechnical Sales Team for advice.

 All gates and railings are supplied with a black primed finish as standard and should be treated with an exterior enamel paint, such as Hammercote, before exposing to the elements. Or we can supply them with a black painted finish.

- Many of our single gates are supplied with a universal latch so they can be hung left or right, some are right hanging only, as viewed from the

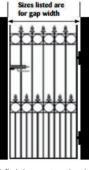
roadside. Please ask before ordering.

- Weights shown in the price list are the approximate weight of the heaviest gate.

- All gates and railings are subject to a carriage charge, as stated in the

price list.

- Gates should be checked immediately on receipt, to ensure that they are to your specification/satisfaction. Once checked, they should be treated before attaching any fittings or exposing to the elements.



Ready to order?

It would help us to give you a more efficient service if you could have the following details ready before you phone:

- Your required gate size for wooden gates, gap size for wrought iron style gates/railings.

- Do you need posts? If so, for wall-mounting or in-ground?

- For wooden gates, do you need any fixings/accessories?

- For drive or estate gatés, do you require à lock; do you require automation?

Order by phone 01543 462500

Pay by credit or debit card, 9am to 5:15pm Monday to Thursday, 9am to 4pm Friday. There is an answerphone service in operation at all other times.

Please note, calls may be monitored for training purposes.

Order online www.cannockgates.co.uk

To contact us by email, please use the 'contact us' form on our website. We also have a live chat available in our working hours stated above. All orders will be confirmed in writing.

Delivery

We are committed to delivering your goods as quickly as possible after receipt of your order – normally within 14 days, but please allow 28 days. Some items may arrive at different times due to despatch from separate depots. We will be happy to deliver your order directly to a friend or relative anywhere in the UK mainland. For bulk orders please ring for details of special carriage arrangements. Please note: If you are employing builders or fitters, please ensure you are in receipt of the goods before committing to an installation date. We cannot be held responsible for any consequential expenses if delivery is delayed. Please note: extra delivery charges may occur when delivering to outlying areas.

Customer services

If you have any questions about your order either before or after delivery, please call Customer Services on 01543 462500. Open 9am-5:15pm Monday to Thursday, 9am-4pm Friday. If your enquiry is not urgent you could e-mail sales@cannockgates.co.uk Due to the volume of e-mails we receive please allow 3 working days for us to respond.

HOW TO ORDER

Guarantee

In the unlikely event that you are not totally satisfied with any goods purchased from us, please inform us in writing (including fax or email) within 7 days, starting on the day after the goods are delivered to you, and once the goods have been returned to faulty workmanship. If any item is found to be faulty, return it and we will be happy to correct the faulty part or send a replacement without charge. Upon receipt of goods, please follow carefully the instructions for assembly and advice on how to care for the product. Please bear in mind the following: a minor amount of natural movement is inherent in timber; rust is a natural effect on steel, which can be prevented by applying a good quality exterior metal paint. Our wrought iron style gates and railings carry a 10-year guarantee and our wooden gates a 5-year provided with your gate/railing. Our guarantee covers the cost of replacing the hanging or lack of treatment to gates. For wooden gates, we are unable to give any guarantee against shrinkage, warping or splitting which can be caused by natural reactions to variations in humidity and temperature. We will not reimburse the cost of repairs undertaken to gates without our prior consent, and such repairs would also invalidate your quarantee. Please note: because orders for non-standard gates are made to the customer's specification, we are unable to accept cancellation of Your statutory rights remain unaffected.

Returns

The goods must be returned to us untreated and unused and wherever possible in the original packaging, together with your receipt. We recommend that you retain all of the original packaging until you are sure that you intend to keep the goods. If the original packaging is not available you should use packaging that would provide similar protection, as returned items must be received 'as new' and in re-saleable condition. Carriage costs will be refunded only if the item is faulty or if it differs in any way from the advertised goods. Returned parcels remain the responsibility of the customer until safely received by us. The company does not pay return carriage unless an item is faulty or it differs in any way from the advertised goods. If you would like us to arrange collection of goods for return please contact Customer Services. Return carriage costs will be deducted from any refund due. We will not pay for the cost of failed collections. Please note we are unable to accept returns of gates if they have been treated by the customer or by us on behalf of the customer (not applicable to powder coated gates).

MAKE A GRAND ENTRANCE WITH



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